

Return Policy

Returns and Cancellation Policy

1. Can I cancel my order?

Yes you can cancel the order only if it is not shipped. If the order has been shipped then unfortunately you cannot cancel that order.

2. How long will it take for the refund?

After we get a cancellation request we will stop the shipment of the items and we will initiate the refund within 3-5 business days. Once the refund has been processed it will take 7 business days to reflect in your bank account. If you still haven't received your refund, please check with your bank. Depending on the bank sometimes it will take longer to reflect the refunded amount.

3. Where will I get the refund amount?

We will refund the amount back to the same account / payment mode that had been used to place the order. However the GST or any other applicable tax shall be deducted and the product charges shall be refunded.

4. Are there any conditions applicable for the refund?

Yes. We will process the full refund only in the below conditions:

In case you have received the wrong product, the product does not match your order. In case you have received any damaged product.

Please send us an email to info@lasaha.com along with the photo of the damaged item on the same day when the package was delivered to you

5. How should I return the product?

You must email us at info@lasaha.com. About any damaged items in your shipment within 48 hours. We shall arrange for the pickup from the delivered address incase of genuine reasons as mentioned in the above point(4). The decision of the BHPL is the final. We reserve the right to deny the refund and product return.